

CHILD ENROLMENT FORM

1. Rules of Engagement

- 1.1. At SleekSwim we believe that open, honest communication is key. It's in this spirit that we want to make sure that you don't just sign on the dotted line, but actually read the small print.
- 1.2. This enrolment form contains all you need to know about our Terms, Conditions and Rules. These, when adhered to, ensure that SleekSwim and all its customers, get along swimmingly at all times. Our Terms, Conditions and Rules are in place for the mutual benefit and protection of our customers and instructors.
- 1.3. When filling out the form by hand, please ensure that you write legibly. BLOCK CAPITALS will make our admin lady smile!

2. Children's Details

2.1. Child No. 1

First Names: Surname:

Date of Birth: Home Language: English Afrikaans Other (Please Specify)

Medical Conditions / Medication:

Any unpleasant swimming experiences:

Name of School / Playgroup:

2.2. Child No. 2

First Names: Surname:

Date of Birth: Home Language: English Afrikaans Other (Please Specify)

Medical Conditions / Medication:

Any unpleasant swimming experiences:

Name of School / Playgroup:

2.3. Child No. 3

First Names: Surname:

Date of Birth: Home Language: English Afrikaans Other (Please Specify)

Medical Conditions / Medication:

Any unpleasant swimming experiences:

Name of School / Playgroup:

2.4. Child No. 4

First Names: Surname:

Date of Birth: Home Language: English Afrikaans Other (Please Specify)

Medical Conditions / Medication:

Any unpleasant swimming experiences:

Name of School / Playgroup:

3. Parent / Guardian's Details

3.1. Mother Name:
Mobile: Home Tel:
Email:
Residential Address: Code:
Postal Address: Code:
Name of School / Playgroup:

3.2. Father Name:
Mobile: Home Tel:
Email:
Residential Address: Code:
Postal Address: Code:
Name of School / Playgroup:

3.3. Friend/Relative:

(Other than parent)

Name:
Mobile: Home Tel:

3.4. How did you hear about SleekSwim?

Referral
Flyer

4. Person Responsible for Account

First Names: Surname:
Email:

5. Indemnity

- 5.1. I/We, the parent/guardian named above, acknowledge and agree that participation in swimming lessons at SleekSwim, and the transport if necessary, is at my sole risk, that I hereby waive and abandon any or all claims of whatever nature that may arise from such participation against the owner, Instructors or any other staff at SleekSwim whether such claims arise from the default, negligence or any other act of omission on the part of the aforesaid person/s.
- 5.2. Furthermore, I authorise the instructors of SleekSwim to obtain medical assistance which they deem necessary should the need arise, and agree to pay all medical expenses incurred on behalf of the above student/s.

Parent Signature: Date:
SleekSwim Signature: Date:

6. Terms, Conditions and Rules

6.1. ENROLMENT

- A once-off swimmable deposit is required and one month's fees before your place can be considered reserved at SleekSwim.
- Upon completing and signing this enrolment form, you are considered booked in and invoiced continually, until the required notice (See clause 6.4) is placed, to stop swimming.
- Please ensure you bring a bathing cap which has to worn in the pool at all times.

6.2. DEPOSITS

- Deposits are equal to one month's fee, and must be paid for each student, before their swimming start date.
- These deposits are non-refundable, but usable in your final month of swimming, when the proper notice is given (see clause 6.4)
- Deposits will be adjusted when there are fee increases, to stay in line with current fees.
- Deposits will also be adjusted if/when you change your lesson types.

6.3. FEES

- a. Fees are payable 'monthly, quarterly or annually', and never 'per lesson' attended.
- b. These are due in advance by the 1st of every month by means of EFT or credit card.
- c. Fees are not prorated for loss of lessons during any month, but make up lessons are offered (max 1 per month)
- d. Please ensure that your payment reference reflects the INVOICE NUMBER.
- e. Fees are calculated based on a 4-week month. Due to the 5-week months in the year, fees will be payable in full for both December and January.
- f. SleekSwim closes for a 4-5 week period from Mid-December to Mid-January.
- g. Should payment not be made in full for these months and/or fees remain unpaid for a period of more than one month, your place and deposit will automatically be forfeited.
- h. Fees will be invoiced per month, but you are welcome to request a termly invoice from our office.
- i. There is no discount for Term payment.
- j. SleekSwim closes for the whole month of July, classes resume 1st August. You are not charged for this month.
- k. Fees will be reviewed twice a year and are subject to increases if necessary. Annual increase 1st August. Deposits also need to increase accordingly with the difference.

6.4. TERMINATION

- a. Should you wish to discontinue swimming lessons permanently or temporarily, notice is required on/before 1st of the month you would like to have as your last month swimming, i.e. on or before the 1st of March, classes completed end of March.
- b. You may use your deposit for the given notice month but a new deposit is payable before commencing classes again.
- c. If you leave your deposit with SleekSwim a new time slot is not guaranteed, as it is dependent on availability.
- d. If written notice is not received you will forfeit your deposit.
- e. You are continually booked in to your fixed time slot until written notice is received. You will also be billed until notice is received. This is applicable all year round, as well as for winter.
- f. If notice is not received on or before 1st of December, you are automatically booked in to the following January and will be invoiced accordingly. Payment for such invoice will be due by you at that time.
- g. Deposits are never refundable, only swimmable.
- h. Upon termination of classes for any period of time, any fees paid in advance are unfortunately not refundable and will be forfeited.

6.5. OPEN DATES

- a. SleekSwim is open throughout the year with the exception of Public Holidays, Easter Weekend, including Easter Saturday, July, Dec/Jan Holidays.

6.6. ABSENCE FROM LESSONS

- a. Should you not attend swimming lessons due to ill health or vacation, the full fee is still payable.
- b. A maximum of 1 lesson can be 'made up' in a month providing that the lesson is cancelled by the evening before your scheduled lesson by means of a text message or a phone call.
- c. These make up lessons are subject to availability and the teacher's schedule. This cannot be carried over to the next month.
- d. For safety reasons, the instructor reserves the right to cancel classes in the event of bad unforeseen and/or unavoidable difficulties being experienced with the pumping or heating systems and these lessons will not be 'made up'.
- e. Lessons do take place however; if the weather is cold and rainy (no lightning) as the water temperature is kept at a minimum of 28 degrees Celsius, and the air temperature in the building is accordingly warm.

6.7. PUBLIC HOLIDAYS

- a. SleekSwim is closed on all public holidays and these lessons will not be 'made up'

6.8. GENERAL

- a. Should the instructor be unable to take a class due to circumstances beyond his or her control (such as illness etc) he/she will arrange for a qualified substitute instructor to stand in.
- b. You must not run around the pool and may not enter the pool before or after a lesson without the Instructor's permission. You must keep away from the pool filter, pumps, heat pumps, and the remainder of the property, and shall not touch or tamper with, or in any way deface any equipment or item on the property.
- c. In the event of the instructor instituting legal proceedings against the client, or taking any steps to enforce his/her rights under or in terms of this Enrolment Form, the client shall be obliged to pay the cost of such proceedings on a scale as between attorney and Client.

- d. Please ensure that you arrive on time for your lesson as it disrupts both the instructor and the other students in the class. If you are more than 5 minutes late, you will not be allowed to swim.
- e. Should a student consistently misbehave and disrupt a lesson/s in anyway, he or she will be given a warning by the instructor and should he/she persist with such behaviour, he/she may be requested to leave the class / SleekSwim.
- f. Visitors are kindly requested to sit outside the pool area, as sitting at the pool side distracts the students during their lesson.
- g. Adults are asked to please keep an eye on children who are not participating in a lesson, to avoid throwing of stones, defacing the change rooms, littering on the property and entering the demarcated No Entry areas.
- h. You hereby give permission for any photos taken by instructors of you to be freely used by SleekSwim School for marketing and advertising purposes, i.e. in brochures/flyers and websites.

7. Client Declaration and Signature

- 7.1. I/we, the parent/guardian named herein, hereby agree to abide by the rules and regulations as stated above.
- 7.2. We further state that we have read and signed this declaration of our own accord and consider it binding upon us.

Parent Signature: Date:

Banking details for payment:

Bank Name:	First National Bank	Branch Name/ Code:	Randburg 250 - 655	PLEASE USE YOUR INVOICE NUMBER AS REFERENCE.
Acc. Name:	Sleekswim School 1	Acc. Number:	62678367410	

	PRICE PER MONTH		
PROGRAMMES	1 x Week	2 x Week	LESSON DURATION
Children	R650.00	R970.00	20 minutes
Private Classes	R1 500.00	R2 600.00	20 minutes

Contact Details:
Tel: (011) 781 1401
Cell: 076 469 8160
Email: info@sleekswim.co.za
Web: www.sleekswim.co.za